RCCA Central Jersey Updates to Covid info & pages on website:

<https://centraljerseyrcca.com/>

Homepage

1. Red Banner on home page – to request HS advise for suggestion re changing the color; possibly we change back to red in future if things get worse. What color could we go with?
2. Change “Coronavirus” to Covid-19; delete “novel coronavirus
3. We’re Offering Assistance section (below lunch ‘n learn section) – delete “free transportation” as that program cancelled.

<https://centraljerseyrcca.com/covid-19-resources/>

1. Update link to RCCA-PRO-Grocery-Delivery PDF. New PDF in BC
   1. On the page it’s titled as:  [please download our Grocery Delivery and Pickup Options sheet](https://centraljerseyrcca.com/wp-content/uploads/2020/05/RCCA-PRO_Grocery-Delivery-Options_5-19-2020.pdf).
2. All info to remain as is, except remove Stay Safe at Grocery Store section, since everyone knows this by now
3. Donate Blood and Platelets – RWJUH remove “and/or download their flyer “, so end the sentence ends at “ [visit their volunteer blood donation page](https://www.rwjbh.org/rwj-university-hospital-new-brunswick/patients-visitors/volunteer-blood-donation/)”

<https://centraljerseyrcca.com/coronavirus-updates/>

Title box at top of page “Coronavirus updates” – change to “COVID-19 Updates”

Header says, “Important Notice about Coronavirus and Covid-19.” Change to just COVID-19 and remove Coronavirus

**Whole page to be replaced with following:**

To Our Patients:

As a dedicated provider of cancer care, we are committed to your and your family’s health. We also understand that you have concerns about the Covid-19 pandemic.

At RCCA-Central Jersey, we continue to closely monitor the evolving situation, following the [guidelines of the Centers for Disease Control and Prevention (CDC)](https://www.cdc.gov/coronavirus/2019-ncov/index.html), and taking a series of specific actions to protect our patients. These actions include the following special precautions:

**We are scheduling patient visits in our offices, as well as through telemedicine.**

* We encourage our patients to schedule their appointments through our telemedicine system, *Doxy.* To learn more about *Doxy,* [click here](https://centraljerseyrcca.com/services/telemedicine/). Patients can also schedule an in-office visit, however, as we are limiting the number of visits to our offices for safety reasons, wait time may be longer for the scheduling of in-office visits.

**We have implemented *Clearwave,* a new remote check in process.**

* We recommend our patients to complete the pre-check process through this new system, to maximize safety and shorten our wait time.
* If you are not able to complete the remote check-in process, please check in at our new *Clearwave* kiosks, located in our waiting rooms.

**Covid-19 screening for all patients.**

* All patients will be screened before coming to the office to identify anyone with a risk of infection. A series of questions will be asked regarding symptoms and travel history, based on the State of New Jersey travel quarantine mandate.

**Please, no visitors.**

* We ask that all companions, including family members, wait outside the office or drop off patients to decrease risk of infection.

**We will continue to see new patients.**

* All new patient’s records will be reviewed, and patients will be seen within 24 to 48 hours.

**We have changed our hours to decrease patient density.**

* To reduce risk of infection, we continue to have expanded office hours, and are open from 7am to 7pm Monday thru Friday.

**Staff will be wearing surgical masks and face shields to decrease the risk of infection.**

Please read our [full letter to patients regarding new patient-safety measures](https://centraljerseyrcca.com/wp-content/uploads/2020/03/RCCACentralJersey_COVID-19-Memo_03-18-2020.pdf). (NOTE: There is a new PDF for this letter. It’s in the BC to do. Also, can you make this call out stand out a bit more?)

If you have any questions or concerns, please call us at [000-000-0000].

As things change, we will adjust our policies and practices to respond appropriately to new developments. At the same time, we intend to keep you informed about best infection-control practices and what you need to know to keep yourself and your loved one safe.

Please be sure to follow the recommended infection-control guidelines, which come from the CDC.

***How can you limit your exposure to the virus?***

The best way to prevent Covid-19 is to avoid being exposed to the virus, which at this time is thought to spread mainly person-to-person. How do you do that?

* Wash your hands with soap and water – frequently and for at least 20 seconds each time
* If soap and water are not available, use hand sanitizer *that contains at least 60% alcohol*
* Avoid touching your face
* Maintain “social distancing” between others (about six feet apart)
* Avoid contact with people who are sick
* Cover your mouth and nose if you cough or sneeze (and immediately wash or sanitize your hands)

***What should you do if you’re sick?***

* Stay home except to get medical care when moderately ill – avoid public areas, transportation, events, etc.
* If you’re around other ill persons or caring for others, wear a facemask
* Cover coughs and sneezes, wash/sanitize hands and clean and disinfect all high-touch surfaces daily
* Monitor symptoms – seek prompt medical care if symptoms worsen
* If seeking care for illness, call your doctor before going to the office, so they are aware you are potentially infected with Covid-19
* Cancel appointments made for other reasons while you are sick
* Take appropriate actions to maximize your safety and keep you informed
* Call 911 if you have a medical emergency

Rest assured that we will continue evaluating developments and taking appropriate actions to reduce exposure and keep you up-to-date.

8/10/20