

5 Star Ratings
March, 2019
Trending Overall

3/22/2019

REG		2018												2019			2019	2018	
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Avg	Avg	
1	Boyington	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2.00	2.00	
1	Dixie	5	5	5	5	5	5	4	4	4	4	4	4	3	3	3	3.00	4.50	
1	Greenbough	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.00	4.00	
1	Lakeside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
1	Ocean Springs	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	3.00	4.00	
1	PineView	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
1	Shelby	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.00	4.00	
1	Singing River	3	3	3	3	3	3	3	3	3	2	2	2	3	3	3	3.00	2.75	
2	Boynton	5	4	4	5	5	5	5	5	5	5	5	5	5	5	5	5.00	4.83	
2	Margate	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
2	Oakbrook	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
2	Royal	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
2	Salerno	4	4	4	5	5	5	5	5	5	4	4	4	4	4	4	4.00	4.50	
2	Wave Crest	4	3	3	4	4	4	4	4	4	4	4	4	3	3	3	3.00	3.83	
3	Arcadia	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
3	Bay Breeze	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.00	4.00	
3	Bayside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
3	Rosewood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
3	Silvercrest	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
3	Specialty	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
4	Coastal	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	5.00	4.25	
4	Debary	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
4	Flagler	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	5.00	4.25	
4	Longwood	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	4.00	4.50	
4	Parkside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
4	Seaside	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	4.92	
4	Windsor	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
5	Glen Oaks	4	4	4	4	4	4	4	4	4	5	4	4	5	5	5	5.00	4.08	
5	Heritage	4	4	4	4	4	4	5	5	5	4	4	4	4	4	4	4.00	4.25	
5	Lake Eustis	4	4	4	3	3	3	3	3	3	4	4	4	4	4	4	4.00	3.50	
5	Lake Placid	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	4.00	4.50	
5	Oaks of Kissimmee	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
5	Rehab of WP	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.00	4.00	
6	Brynwood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
6	Chipola	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
6	GlenCove	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
6	Grand Blvd	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
6	Panama City	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
6	RiverChase	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00	
6	Suwannee	2	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.00	3.83	
																		4.48	4.50

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Quality = 5	24	24	24	26	26	26	24	24	24	25	24	24	25	25	25
Quality = 4	14	14	14	11	11	11	13	13	13	13	14	14	10	10	10
Quality = 3	1	2	2	2	2	2	2	2	2	0	0	0	4	4	4
Quality = 2	2	1	1	1	1	1	1	1	1	2	2	2	1	1	1
Quality = 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Company Avg	4.46	4.49	4.49	4.55	4.55	4.55	4.50	4.50	4.50	4.53	4.50	4.50	4.48	4.48	4.48

5 Star Ratings
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Trending Overall

3/22/2019

Reg	Center Name	Mar 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing	Feb 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing
1	Boyington	2	1	3	5	5	2	1	3	5	5
1	Dixie	3	3	4	3	4	3	3	4	3	4
1	Greenbough	4	4	3	4	4	4	4	3	4	4
1	Lakeside	5	5	4	3	3	5	5	4	3	3
1	Ocean Springs	3	4	1	4	4	3	4	1	4	4
1	Pineview	5	4	5	4	4	5	4	5	4	4
1	Shelby	4	4	2	3	4	4	4	2	3	4
1	Singing River	3	2	2	4	4	3	2	2	4	4
2	Boynton	5	3	5	4	5	5	3	5	4	5
2	Margate	5	4	5	4	5	5	4	5	4	5
2	Oakbrook	5	5	5	4	3	5	5	5	4	3
2	Royal	5	3	5	4	4	5	3	5	4	4
2	Salerno	4	3	5	3	3	4	3	5	3	3
2	Wave Crest	3	3	2	3	2	3	3	2	3	2
3	Arcadia	5	4	5	4	4	5	4	5	4	4
3	Bay Breeze	4	3	4	5	5	4	3	4	5	5
3	Bayside	5	4	5	5	5	5	4	5	5	5
3	Rosewood	5	4	5	4	4	5	4	5	4	4
3	Silvercrest	5	5	2	4	4	5	5	2	4	4
3	Specialty	5	5	5	4	5	5	5	5	4	5
4	Coastal	5	4	5	4	4	5	4	5	4	4
4	Debary	5	4	5	4	4	5	4	5	4	4
4	Flagler	5	3	5	4	4	5	3	5	4	4
4	Longwood	4	3	3	4	4	4	3	3	4	4
4	Parkside	5	5	3	4	4	5	5	3	4	4
4	Seaside	5	5	4	4	4	5	5	4	4	4
4	Windsor	5	4	5	3	2	5	4	5	3	2
5	Glen Oaks	5	3	5	4	4	5	3	5	4	4
5	Heritage	4	4	3	4	3	4	4	3	4	3
5	Lake Eustis	4	2	5	4	4	4	2	5	4	4
5	Lake Placid	4	4	4	4	3	4	4	4	4	3
5	Oaks of Kissimmee	5	4	5	4	5	5	4	5	4	5
5	Rehab of WP	4	2	5	4	3	4	2	5	4	3
6	Brynwood	5	4	5	4	4	5	4	5	4	4
6	Chipola	5	5	4	4	4	5	5	4	4	4
6	Glencove	5	5	5	4	4	5	5	5	4	4
6	Grand Blvd	5	5	5	4	5	5	5	5	4	5
6	Panama City	5	5	5	4	3	5	5	5	4	3
6	Riverchase	5	4	5	4	4	5	4	5	4	4
6	Suwannee	4	2	5	4	3	4	2	5	4	3
Bold=improvement		Italic=downturn									
**=Not Available		Green & Underline=improvement & downturn									

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3/22/2019

REG		2018												2019			TREND	2018 AVG
		Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar		
1	Boyington	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	Same	2.00
1	Dixie	5	5	5	5	5	5	4	4	4	4	4	4	3	3	3	Same	4.50
1	Greenbough	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00
1	Lakeside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
1	Ocean Springs	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	Same	4.00
1	PineView	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
1	Shelby	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00
1	Singing River	3	3	3	3	3	3	3	3	3	2	2	2	3	3	3	Same	2.75
REGION 1																		3.92
2	Boynton	5	4	4	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	4.83
2	Margate	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
2	Oakbrook	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
2	Royal	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
2	Salerno	4	4	4	5	5	5	5	5	5	4	4	4	4	4	4	Same	4.50
2	Wave Crest	4	3	3	4	4	4	4	4	4	4	4	4	3	3	3	Same	3.83
REGION 2																		4.69
3	Arcadia	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
3	Bay Breeze	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00
3	Bayside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
3	Rosewood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
3	Silvercrest	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
3	Specialty	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
REGION 3																		4.83
4	Coastal Health	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	EXCELLENT	4.25
4	Debary	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
4	Flagler	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	EXCELLENT	4.25
4	Longwood	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	Same	4.50
4	Parkside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
4	Seaside	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	4.92
4	Windsor	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
REGION 4																		4.70
5	Glen Oaks	4	4	4	4	4	4	4	4	4	5	4	4	5	5	5	EXCELLENT	4.08
5	Heritage	4	4	4	4	4	4	5	5	5	4	4	4	4	4	4	Same	4.25
5	Lake Eustis	4	4	4	3	3	3	3	3	3	4	4	4	4	4	4	Same	3.50
5	Lake Placid	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	Same	4.50
5	Oaks	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
5	Rehab of WP	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00
REGION 5																		4.22
6	Brynwood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
6	Chipola	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
6	GlenCove	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
6	Grand Blvd	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
6	PCHR	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
6	RiverChase	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00
6	Suwannee	2	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	3.83
REGION 6																		4.83
COMPANY																		4.50

	2018												2019			TREND
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	
Quality = 5	24	24	24	26	26	26	24	24	24	25	24	24	25	25	25	Same
Quality = 4	14	14	14	11	11	11	13	13	13	13	14	14	10	10	10	Same
Quality = 3	1	2	2	2	2	2	2	2	2	0	0	0	4	4	4	Same
Quality = 2	2	1	1	1	1	1	1	1	1	2	2	2	1	1	1	Same
Quality = 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	Same
Company Avg	4.46	4.49	4.49	4.55	4.55	4.55	4.50	4.50	4.50	4.53	4.50	4.50	4.48	4.48	4.48	Same

5 Star Ratings
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Trending Overall

3/22/2019

Rank #	Reg	Center Name	Mar 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing	Totals
1	6	Grand Blvd	5	5	5	4	5	24
2	3	Bayside	5	4	5	5	5	24
3	3	Specialty	5	5	5	4	5	24
4	6	Glencove	5	5	5	4	4	23
5	5	Oaks of Kissimmee	5	4	5	4	5	23
6	2	Margate	5	4	5	4	5	23
7	6	Brynwood	5	4	5	4	4	22
8	6	Chipola	5	5	4	4	4	22
9	6	Panama City	5	5	5	4	3	22
10	6	Riverchase	5	4	5	4	4	22
11	4	Coastal	5	4	5	4	4	22
12	4	Debary	5	4	5	4	4	22
13	4	Seaside	5	5	4	4	4	22
14	3	Arcadia	5	4	5	4	4	22
15	3	Rosewood	5	4	5	4	4	22
16	2	Boynton	5	3	5	4	5	22
17	2	Oakbrook	5	5	5	4	3	22
18	1	Pineview	5	4	5	4	4	22
19	5	Glen Oaks	5	3	5	4	4	21
20	4	Flagler	5	3	5	4	4	21
21	4	Parkside	5	5	3	4	4	21
22	3	Bay Breeze	4	3	4	5	5	21
23	2	Royal	5	3	5	4	4	21
24	3	Silvercrest	5	5	2	4	4	20
25	1	Lakeside	5	5	4	3	3	20
26	5	Lake Eustis	4	2	5	4	4	19
27	5	Lake Placid	4	4	4	4	3	19
28	4	Windsor	5	4	5	3	2	19
29	1	Greenbough	4	4	3	4	4	19
30	6	Suwannee	4	2	5	4	3	18
31	5	Heritage	4	4	3	4	3	18
32	5	Rehab of WP	4	2	5	4	3	18
33	4	Longwood	4	3	3	4	4	18
34	2	Salerno	4	3	5	3	3	18
35	1	Dixie	3	3	4	3	4	17
36	1	Shelby	4	4	2	3	4	17
37	1	Boyington	2	1	3	5	5	16
38	1	Ocean Springs	3	4	1	4	4	16
39	1	Singing River	3	2	2	4	4	15
40	2	Wave Crest	3	3	2	3	2	13

5 Star Ratings
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3/22/2019

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