

5 Star Ratings
JUNE, 2019
Trending Overall

6/21/2019

Reg	Center Name	June 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing	May 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing
1. Mississippi Region	Boyington	3	2	2	4	4	3	2	2	4	4
	Dixie	4	4	4	4	4	4	4	4	4	4
	Greenbough	4	4	2	4	4	4	4	2	4	4
	Lakeside	1	1	3	2	2	1	1	3	2	2
	Ocean Springs	3	3	2	3	3	3	3	2	3	3
	Pineview	2	1	5	3	3	2	1	5	3	3
	Shelby	5	5	3	4	4	5	5	3	4	4
	Singing River	1	1	2	3	3	1	1	2	3	3
2. Eastern Region	Boynton	4	2	5	5	5	4	2	5	5	5
	Coastal	5	4	5	3	3	4	3	5	3	3
	Debary	4	3	5	3	3	4	3	5	3	3
	Flagler	5	4	5	3	3	5	4	5	3	3
	Longwood	4	4	3	4	4	4	4	3	4	4
	Margate	5	3	5	4	4	5	3	5	4	4
	Parkside	5	5	3	4	3	5	5	3	4	3
	Royal	3	3	3	3	3	3	3	3	3	3
	Salerno	5	4	5	3	3	5	4	5	3	3
	Seaside	4	4	4	4	3	4	4	4	4	3
	Wave Crest	1	1	2	3	3	1	1	2	3	3
3. Panhandle Region	Arcadia	5	4	5	4	4	5	4	5	4	4
	Bay Breeze	3	2	4	4	4	4	4	4	4	4
	Bayside	5	5	5	4	4	5	5	5	4	4
	Brynwood	5	4	5	4	4	5	4	5	4	4
	Chipola	5	5	4	4	4	5	5	4	4	4
	Glencove	5	4	5	N/A	N/A	5	4	5	N/A	N/A
	Grand Blvd	5	4	5	5	5	5	4	5	5	5
	Olive Branch	5	4	4	5	5	5	4	4	5	5
	Panama City	5	5	5	N/A	N/A	5	5	5	N/A	N/A
	Riverchase	5	5	5	4	4	5	5	5	4	4
	Rosewood	5	4	5	4	4	5	4	5	4	4
	Silvercrest	4	4	2	3	2	4	4	2	3	2
	Specialty	5	4	5	4	4	5	5	5	4	4
4. Western Region	Glen Oaks	3	2	4	4	4	3	2	4	4	4
	Heritage	2	2	4	3	3	2	2	4	3	3
	Lake Eustis	2	2	4	3	3	2	2	4	3	3
	Lake Placid	3	3	4	3	3	3	3	4	3	3
	Oakbrook	5	5	5	3	2	5	5	5	3	2
	Oaks of Kissimmee	5	5	4	5	5	5	5	4	5	5
	Rehab of WP	4	3	4	4	3	4	3	4	4	3
	Suwannee	2	2	4	3	3	2	2	4	3	3
	Windsor	2	2	3	3	2	2	2	3	3	2

BOLD AND GREEN = IMPROVEMENT

BOLD / ITALIC / RED = DOWNTURN

BOLD / UNDERLINE / YELLOW HIGHLIGHT = DOWNTURN AND IMPROVEMENT

5 Star Ratings
JUNE, 2019
Trending Overall

6/21/2019

REG		2018												2019								2019		2018	
		Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	TREND	AVG	AVG			
1. Mississippi Region	Boyington	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	3	3	Same	2.33	2.00			
	Dixie	5	5	5	5	5	5	4	4	4	4	4	3	3	3	4	4	4	Same	3.50	4.50				
	Greenbough	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00	4.00				
	Lakeside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	1	1	Same	3.50	5.00				
	Ocean Springs	4	4	4	4	4	4	4	4	4	4	4	3	3	3	3	3	3	Same	3.00	4.00				
	PineView	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	2	2	Same	4.00	5.00			
	Shelby	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	EXCELLENT	4.50	4.00			
	Singing River	3	3	3	3	3	3	3	3	3	2	2	2	3	3	3	1	1	1	Same	2.00	2.75			
																			2.88	REGION 1	3.35	3.91			
2. Eastern Region	Boynton	5	4	4	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	Same	4.50	4.83			
	Coastal Health	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	4	4	5	EXCELLENT	4.67	4.25			
	Debary	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	Same	4.50	5.00			
	Flagler	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	4.25			
	Longwood	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00	4.50			
	Margate	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Parkside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Royal	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	3	3	Same	4.00	5.00			
	Salerno	4	4	4	5	5	5	5	5	5	4	4	4	4	4	4	5	5	5	EXCELLENT	4.50	4.50			
	Seaside	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	Same	4.67	4.92			
	Wave Crest	4	3	3	4	4	4	4	4	4	4	4	4	3	3	3	1	1	1	Same	2.00	3.83			
																			4.09	REGION 2	4.35	4.64			
3. Panhandle Region	Arcadia	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Bay Breeze	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	MONITOR	3.83	4.00			
	Bayside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Brynwood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Chipola	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	GlenCove	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Grand Blvd	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Olive Branch																5	5	5	EXCELLENT	5.00				
	Panama City	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	RiverChase	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Rosewood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Silvercrest	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	Same	4.50	5.00			
	Specialty	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
																			4.77	REGION 3	4.87	4.92			
4. Western Region	Glen Oaks	4	4	4	4	4	4	4	4	5	4	4	4	5	5	5	3	3	3	Same	4.00	4.08			
	Heritage	4	4	4	4	4	4	5	5	5	4	4	4	4	4	4	2	2	2	Same	3.00	4.25			
	Lake Eustis	4	4	4	3	3	3	3	3	3	4	4	4	4	4	4	2	2	2	Same	3.00	3.50			
	Lake Placid	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	3	3	3	Same	3.50	4.50			
	Oakbrook	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Oaks of Kissimm	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00			
	Rehab of WP	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00	4.00			
	Suwannee	2	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	Same	3.00	3.83			
Windsor	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	2	2	Same	3.67	5.00				
																			3.11	REGION 4	3.80	4.35			

	2018												2019						COMPANY	4.20	4.51
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	TREND		
Quality = 5	24	24	24	26	26	26	24	24	24	25	24	24	25	25	25	20	18	19	Improved		
Quality = 4	14	14	14	11	11	11	13	13	13	13	14	14	10	10	10	10	10	8	MONITOR		
Quality = 3	1	2	2	2	2	2	2	2	2	0	0	0	4	4	4	5	5	6	Improved		
Quality = 2	2	1	1	1	1	1	1	1	1	2	2	2	1	1	1	4	5	5	EXCELLENT		
Quality = 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	3	Same		
Company Avg	4.46	4.49	4.49	4.55	4.55	4.55	4.50	4.50	4.50	4.53	4.50	4.50	4.48	4.48	4.48	4.02	3.85	3.86	Improved		

GCHC STAR RATINGS - OLD REGIONAL ALIGNMENTS

JUNE, 2019

REG	Center Name	018 Ja	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	019 Ja	Feb	Mar	Apr	May	June	Ave/Region
Region 1	Boylington	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	3	3	2.88
	Dixie	5	5	5	5	5	5	4	4	4	4	4	4	3	3	3	4	4	4	
	Greenbough	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
	Lakeside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	1	1	
	Ocean Springs	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	3	3	3	
	PineView	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	2	2	
	Shelby	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	
	Singing River	3	3	3	3	3	3	3	3	3	2	2	2	3	3	3	1	1	1	
Region 2	Boynton	5	4	4	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	3.83
	Margate	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Oakbrook	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Royal	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	3	3	
	Salerno	4	4	4	5	5	5	5	5	5	4	4	4	4	4	4	5	5	5	
	Wave Crest	4	3	3	4	4	4	4	4	4	4	4	4	3	3	3	1	1	1	
Region 3	Arcadia	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4.57
	Bay Breeze	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	
	Bayside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Olive Branch																5	5	5	
	Rosewood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Silvercrest	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	
	Specialty	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Region 4	Coastal Health	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	4	4	5	4.14
	Debary	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	
	Flagler	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	5	5	5	
	Longwood	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	4	4	4	
	Parkside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Seaside	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	
	Windsor	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	2	2	
Region 5	Glen Oaks	4	4	4	4	4	4	4	4	4	5	4	4	5	5	5	3	3	3	3.17
	Heritage	4	4	4	4	4	4	5	5	5	4	4	4	4	4	4	2	2	2	
	Lake Eustis	4	4	4	3	3	3	3	3	3	4	4	4	4	4	4	2	2	2	
	Lake Placid	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	3	3	3	
	Oaks of Kissimmee	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Rehab of WP	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
Region 6	Brynwood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4.57
	Chipola	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	GlenCove	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Grand Blvd	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Panama City	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	RiverChase	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Suwannee	2	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	

	2018												2019							
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June		
Quality = 5	24	24	24	26	26	26	24	24	24	25	24	24	25	25	25	20	18	19		
Quality = 4	14	14	14	11	11	11	13	13	13	13	14	14	10	10	10	10	10	8		
Quality = 3	1	2	2	2	2	2	2	2	2	0	0	0	4	4	4	5	5	6		
Quality = 2	2	1	1	1	1	1	1	1	1	2	2	2	1	1	1	4	5	5		
Quality = 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	3		
Company Avg	4.46	4.49	4.49	4.55	4.55	4.55	4.50	4.50	4.50	4.53	4.50	4.50	4.48	4.48	4.48	4.02	3.85	3.85		

5 Star Ratings
JUNE, 2019
Trending Overall

6/21/2019

REG		2018										2019										2019 Avg	2018 Avg
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June				
1. Mississippi Region	Boyington	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	3	3	2.33	2.00		
	Dixie	5	5	5	5	5	5	4	4	4	4	4	4	3	3	3	4	4	4	3.50	4.50		
	Greenbough	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.00	4.00		
	Lakeside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	1	1	3.50	5.00		
	Ocean Springs	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	3	3	3	3.00	4.00		
	PineView	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	2	2	4.00	5.00		
	Shelby	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	4.50	4.00		
	Singing River	3	3	3	3	3	3	3	3	3	2	2	2	3	3	3	1	1	1	2.00	2.75		
2. Eastern Region	Boynton	5	4	4	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	4.50	4.83		
	Coastal	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	4	4	5	4.67	4.25		
	Debary	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	4.50	5.00		
	Flagler	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	5	5	5	5.00	4.25		
	Longwood	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	4	4	4	4.00	4.50		
	Margate	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Parkside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Royal	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	3	3	4.00	5.00		
	Salerno	4	4	4	5	5	5	5	5	5	4	4	4	4	4	4	5	5	5	4.50	4.50		
	Seaside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4.67	5.00		
	Wave Crest	4	3	3	4	4	4	4	4	4	4	4	4	3	3	3	1	1	1	2.00	3.83		
3. Panhandle Region	Arcadia	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Bay Breeze	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	3.83	4.00		
	Bayside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Brynwood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Chipola	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	GlenCove	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Grand Blvd	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Olive Branch																5	5	5	5.00			
	Panama City	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Riverchase	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Rosewood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Silvercrest	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	4.50	5.00		
	Specialty	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
4. Western Region	Glen Oaks	4	4	4	4	4	4	4	4	5	4	4	4	5	5	5	3	3	3	4.00	4.08		
	Heritage	4	4	4	4	4	4	5	5	5	4	4	4	4	4	4	2	2	2	3.00	4.25		
	Lake Eustis	4	4	4	3	3	3	3	3	3	4	4	4	4	4	4	2	2	2	3.00	3.50		
	Lake Placid	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	3	3	3	3.50	4.50		
	Oakbrook	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Oaks of Kissimmee	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00		
	Rehab of WP	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.00	4.00		
	Suwannee	2	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	3.00	3.83		
	Windsor	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	2	2	3.67	5.00		
																				4.20	4.51		

	2019																	
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June
Quality = 5	24	24	24	26	26	26	24	24	24	25	24	24	25	25	25	20	18	19
Quality = 4	14	14	13	11	11	11	13	13	13	13	14	14	10	10	10	10	10	8
Quality = 3	1	2	2	2	2	2	2	2	2	0	0	0	4	4	4	5	5	6
Quality = 2	2	1	1	1	1	1	1	1	1	2	2	2	1	1	1	4	5	5
Quality = 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	3
Company Avg	4.46	4.49	4.50	4.55	4.55	4.55	4.50	4.50	4.50	4.53	4.50	4.50	4.48	4.48	4.48	4.02	3.85	3.85

5 Star Ratings JUNE, 2019
Trending Overall

6/21/2019

Center Name	June 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing	Totals
Grand Blvd	5	4	5	5	5	24
Oaks of Kissimmee	5	5	4	5	5	24
Bayside	5	5	5	4	4	23
Olive Branch	5	4	4	5	5	23
Riverchase	5	5	5	4	4	23
Arcadia	5	4	5	4	4	22
Brynwood	5	4	5	4	4	22
Chipola	5	5	4	4	4	22
Rosewood	5	4	5	4	4	22
Specialty	5	4	5	4	4	22
Shelby	5	5	3	4	4	21
Margate	5	3	5	4	4	21
Boynton	4	2	5	5	5	21
Coastal	5	4	5	3	3	20
Flagler	5	4	5	3	3	20
Parkside	5	5	3	4	3	20
Salerno	5	4	5	3	3	20
Oakbrook	5	5	5	3	2	20
Dixie	4	4	4	4	4	20
Longwood	4	4	3	4	4	19
Seaside	4	4	4	4	3	19
Greenbough	4	4	2	4	4	18
Debary	4	3	5	3	3	18
Rehab of WP	4	3	4	4	3	18
Bay Breeze	3	2	4	4	4	17
Glen Oaks	3	2	4	4	4	17
Lake Placid	3	3	4	3	3	16
Boyington	3	2	2	4	4	15
Royal	3	3	3	3	3	15
Panama City	5	5	5	N/A	N/A	15
Silvercrest	4	4	2	3	2	15
Ocean Springs	3	3	2	3	3	14
Pineview	2	1	5	3	3	14
Glencove	5	4	5	N/A	N/A	14
Heritage	2	2	4	3	3	14
Lake Eustis	2	2	4	3	3	14
Suwannee	2	2	4	3	3	14
Windsor	2	2	3	3	2	12
Singing River	1	1	2	3	3	10
Wave Crest	1	1	2	3	3	10
Lakeside	1	1	3	2	2	9

6/21/2019

[illegible]