

5 Star Ratings
April, 2019
Trending Overall

4/22/2019

Reg	Center Name	Apr 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing	Mar 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing
1. Mississippi Region	Boyington	2	1	2	4	4	2	1	3	5	5
	Dixie	4	4	4	4	4	3	3	4	3	4
	Greenbough	4	4	2	4	4	4	4	3	4	4
	Lakeside	4	4	3	2	2	5	5	4	3	3
	Ocean Springs	3	3	2	3	3	3	4	1	4	4
	Pineview	5	5	5	3	3	5	4	5	4	4
	Shelby	5	5	3	4	4	4	4	2	3	4
	Singing River	1	1	2	3	3	3	2	2	4	4
2. Eastern Region	Boynton	4	2	5	5	5	5	3	5	4	5
	Coastal	4	3	5	3	3	5	4	5	4	4
	Debary	4	3	5	3	3	5	4	5	4	4
	Flagler	5	4	5	3	3	5	3	5	4	4
	Longwood	4	3	3	4	4	4	3	3	4	4
	Margate	5	3	5	4	4	5	4	5	4	5
	Parkside	5	5	3	4	3	5	5	3	4	4
	Royal	3	3	3	3	3	5	3	5	4	4
	Salerno	5	4	5	3	3	4	3	5	3	3
	Seaside	5	5	4	4	3	5	5	4	4	4
	Wave Crest	1	1	2	3	3	3	3	2	3	2
3. Panhandle Region	Arcadia	5	4	5	4	4	5	4	5	4	4
	Bay Breeze	4	4	4	4	4	4	3	4	5	5
	Bayside	5	5	5	4	4	5	4	5	5	5
	Brynwood	5	4	5	4	4	5	4	5	4	4
	Chipola	5	5	4	4	4	5	5	4	4	4
	Glencove	5	5	5	N/A	N/A	5	5	5	4	4
	Grand Blvd	5	4	5	5	5	5	5	5	4	5
	Olive Branch	5	4	4	5	5					
	Panama City	5	5	5	N/A	N/A	5	5	5	4	3
	Riverchase	5	5	5	4	4	5	4	5	4	4
	Rosewood	5	4	5	4	4	5	4	5	4	4
	Silvercrest	4	4	2	3	2	5	5	2	4	4
	Specialty	5	5	5	4	4	5	5	5	4	5
4. Western Region	Glen Oaks	3	2	4	4	4	5	3	5	4	4
	Heritage	2	2	4	3	3	4	4	3	4	3
	Lake Eustis	2	2	4	3	3	4	2	5	4	4
	Lake Placid	3	3	4	3	3	4	4	4	4	3
	Oakbrook	5	5	5	3	2	5	5	5	4	3
	Oaks of Kissimmee	5	5	4	5	5	5	4	5	4	5
	Rehab of WP	4	3	4	4	3	4	2	5	4	3
	Suwannee	2	2	4	3	3	4	2	5	4	3
	Windsor	3	3	3	3	2	5	4	5	3	2

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		2018												2019				2019 Avg	2018 Avg
REG		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr		
1. Mississippi Region	Boyington	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2.00	2.00
	Dixie	5	5	5	5	5	5	4	4	4	4	4	4	3	3	3	4	3.25	4.50
	Greenbough	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.00	4.00
	Lakeside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4.75	5.00
	Ocean Springs	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	3	3.00	4.00
	PineView	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Shelby	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	4.25	4.00
	Singing River	3	3	3	3	3	3	3	3	3	2	2	2	3	3	3	1	2.50	2.75
2. Eastern Region	Boynton	5	4	4	5	5	5	5	5	5	5	5	5	5	5	5	4	4.75	4.83
	Coastal	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	4	4.75	4.25
	Debary	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4.75	5.00
	Flagler	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	5	5.00	4.25
	Margate	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4.75	5.00
	Longwood	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	5	4.25	4.50
	Parkside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Seaside	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	4.50	4.92
	Royal	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Salerno	4	4	4	5	5	5	5	5	5	4	4	4	4	4	4	5	4.25	4.50
	Wave Crest	4	3	3	4	4	4	4	4	4	4	4	4	3	3	3	1	2.50	3.83
3. Panhandle Region	Arcadia	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Bay Breeze	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.00	4.00
	Bayside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Brynwood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Chipola	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	GlenCove	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Grand Blvd	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Olive Branch																5	5.00	
	Panama City	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	RiverChase	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Rosewood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Silvercrest	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4.75	5.00
	Specialty	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
4. Western Region	Glen Oaks	4	4	4	4	4	4	4	4	4	5	4	4	5	5	5	3	4.50	4.08
	Heritage	4	4	4	4	4	4	5	5	5	4	4	4	4	4	4	2	3.50	4.25
	Lake Eustis	4	4	4	3	3	3	3	3	3	4	4	4	4	4	4	2	3.50	3.50
	Lake Placid	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	3	3.75	4.50
	Oakbrook	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Oaks of Kissimmee	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5.00	5.00
	Rehab of WP	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.00	4.00
	Suwannee	2	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	3.50	3.83
	Windsor	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	4.50	5.00
																		4.37	4.50

	2019															
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Quality = 5	24	24	24	26	26	26	24	24	24	25	24	24	25	25	25	20
Quality = 4	14	14	13	11	11	11	13	13	13	13	14	14	10	10	10	10
Quality = 3	1	2	2	2	2	2	2	2	2	0	0	0	4	4	4	5
Quality = 2	2	1	1	1	1	1	1	1	1	2	2	2	1	1	1	4
Quality = 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2
Company Avg	4.46	4.49	4.50	4.55	4.55	4.55	4.50	4.50	4.50	4.53	4.50	4.50	4.48	4.48	4.48	4.02

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REG	2018												2019				TREND	2019	2018
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr		AVG	AVG
1. Mississippi Region	Boyington	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	Same	2.00	2.00
	Dixie	5	5	5	5	5	5	4	4	4	4	4	3	3	3	4	Improved	3.25	4.50
	Greenbough	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00	4.00
	Lakeside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	MONITOR	4.75	5.00
	Ocean Springs	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	Same	3.00	4.00
	PineView	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Shelby	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	EXCELLENT	4.25	4.00
	Singing River	3	3	3	3	3	3	3	3	2	2	2	3	3	3	1	MONITOR	2.50	2.75
REGION 1																		3.59	3.91
2. Eastern Region	Boynton	5	4	4	5	5	5	5	5	5	5	5	5	5	5	4	MONITOR	4.75	4.83
	Coastal Health	4	4	4	4	4	4	4	4	5	5	5	5	5	5	4	MONITOR	4.75	4.25
	Debary	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	MONITOR	4.75	5.00
	Flagler	4	4	4	4	4	4	4	4	5	5	5	5	5	5	5	EXCELLENT	5.00	4.25
	Longwood	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	Same	4.00	4.50
	Margate	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Parkside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Royal	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	MONITOR	4.50	5.00
	Salerno	4	4	4	5	5	5	5	5	4	4	4	4	4	4	5	EXCELLENT	4.25	4.50
	Seaside	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	4.92
	Wave Crest	4	3	3	4	4	4	4	4	4	4	4	3	3	3	1	MONITOR	2.50	3.83
REGION 2																		4.50	4.64
3. Panhandle Region	Arcadia	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Bay Breeze	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00	4.00
	Bayside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Brynwood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Chipola	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	GlenCove	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Grand Blvd	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Olive Branch															5	EXCELLENT		
	Panama City	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	RiverChase	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Rosewood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Silvercrest	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	MONITOR	4.75	5.00
	Specialty	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
REGION 3																		4.90	4.92
4. Western Region	Glen Oaks	4	4	4	4	4	4	4	4	5	4	4	5	5	5	3	MONITOR	4.50	4.08
	Heritage	4	4	4	4	4	4	5	5	5	4	4	4	4	4	2	MONITOR	3.50	4.25
	Lake Eustis	4	4	4	3	3	3	3	3	3	4	4	4	4	4	2	MONITOR	3.50	3.50
	Lake Placid	5	5	5	5	5	5	4	4	4	4	4	4	4	4	3	MONITOR	3.75	4.50
	Oakbrook	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Oaks of Kissimm	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Rehab of WP	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00	4.00
	Suwannee	2	4	4	4	4	4	4	4	4	4	4	4	4	4	2	MONITOR	3.50	3.83
	Windsor	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	MONITOR	4.50	5.00
	REGION 4																	4.14	4.35

	2018												2019				COMPANY	4.36	4.51
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	TREND		
Quality = 5	24	24	24	26	26	26	24	24	24	25	24	24	24	25	25	20	Same		
Quality = 4	14	14	14	11	11	11	13	13	13	13	14	14	10	10	10	10	Same		
Quality = 3	1	2	2	2	2	2	2	2	2	0	0	0	4	4	4	5	Same		
Quality = 2	2	1	1	1	1	1	1	1	1	2	2	2	1	1	1	4	Same		
Quality = 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	Same		
Company Avg	4.46	4.49	4.49	4.55	4.55	4.55	4.50	4.50	4.50	4.53	4.50	4.50	4.48	4.48	4.48	4.02	Same		

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4/22/2019

Center Name	Apr 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing	Totals
<u>Grand Blvd</u>	5	4	5	5	5	24
<u>Oaks of Kissimmee</u>	5	5	4	5	5	24
<u>Bayside</u>	5	5	5	4	4	23
Olive Branch	5	4	4	5	5	23
Riverchase	5	5	5	4	4	23
Specialty	5	5	5	4	4	23
Arcadia	5	4	5	4	4	22
Brynwood	5	4	5	4	4	22
Chipola	5	5	4	4	4	22
Rosewood	5	4	5	4	4	22
<u>Pineview</u>	5	5	5	3	3	21
Shelby	5	5	3	4	4	21
<u>Boynton</u>	4	2	5	5	5	21
Margate	5	3	5	4	4	21
Seaside	5	5	4	4	3	21
Dixie	4	4	4	4	4	20
<u>Flagler</u>	5	4	5	3	3	20
Parkside	5	5	3	4	3	20
Salerno	5	4	5	3	3	20
<u>Bay Breeze</u>	4	4	4	4	4	20
Oakbrook	5	5	5	3	2	20
Greenbough	4	4	2	4	4	18
Coastal	4	3	5	3	3	18
Debary	4	3	5	3	3	18
Longwood	4	3	3	4	4	18
<u>Rehab of WP</u>	4	3	4	4	3	18
Glen Oaks	3	2	4	4	4	17
Lake Placid	3	3	4	3	3	16
Lakeside	4	4	3	2	2	15
Royal	3	3	3	3	3	15
Glencove	5	5	5	N/A	N/A	15
Panama City	5	5	5	N/A	N/A	15
Silvercrest	4	4	2	3	2	15
<u>Ocean Springs</u>	3	3	2	3	3	14
<u>Heritage</u>	2	2	4	3	3	14
Lake Eustis	2	2	4	3	3	14
Suwannee	2	2	4	3	3	14
Windsor	3	3	3	3	2	14
Boyington	2	1	2	4	4	13
Singing River	1	1	2	3	3	10
Wave Crest	1	1	2	3	3	10

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