

7/19/2019

Reg	Center Name	July 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing	June 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing
1. Mississippi Region	Boyington	3	2	2	4	4	3	2	2	4	4
	Dixie	4	4	4	4	4	4	4	4	4	4
	Greenbough	4	4	2	3	3	4	4	2	4	4
	<u>Lakeside</u>	1	1	2	3	3	1	1	3	2	2
	Ocean Springs	3	3	2	3	3	3	3	2	3	3
	Pineview	2	1	5	3	3	2	1	5	3	3
	Shelby	5	5	2	3	4	5	5	3	4	4
	Singing River	1	1	2	2	2	1	1	2	3	3
2. Eastern Region	Boynton	4	2	5	4	4	4	2	5	5	5
	<u>Coastal</u>	4	4	4	4	4	5	4	5	3	3
	Debary	4	3	5	3	3	4	3	5	3	3
	Flagler	5	4	5	3	3	5	4	5	3	3
	<u>Longwood</u>	4	4	4	3	3	4	4	3	4	4
	Margate	5	3	5	5	5	5	3	5	4	4
	Parkside	5	5	4	4	3	5	5	3	4	3
	Royal	4	3	4	4	4	3	3	3	3	3
	Salerno	5	4	5	3	3	5	4	5	3	3
	Seaside	4	4	4	4	3	4	4	4	4	3
	Wave Crest	1	1	2	3	3	1	1	2	3	3
3. Panhandle Region	Arcadia	5	4	5	4	4	5	4	5	4	4
	Bay Breeze	3	2	3	4	4	3	2	4	4	4
	Bayside	5	5	5	5	5	5	5	5	4	4
	Brynwood	5	4	5	4	4	5	4	5	4	4
	Chipola	5	5	4	4	4	5	5	4	4	4
	Glencove	5	4	5	N/A	N/A	5	4	5	N/A	N/A
	Grand Blvd	5	4	5	5	5	5	4	5	5	5
	Olive Branch	5	4	4	5	5	5	4	4	5	5
	Panama City	5	5	5	N/A	N/A	5	5	5	N/A	N/A
	Riverchase	5	5	5	4	3	5	5	5	4	4
	Rosewood	5	4	5	4	4	5	4	5	4	4
	Silvercrest	4	4	2	4	3	4	4	2	3	2
	Specialty	5	4	5	4	4	5	4	5	4	4
	4. Western Region	Glen Oaks	4	3	4	4	4	3	2	4	4
Heritage		4	2	5	4	4	2	2	4	3	3
Lake Eustis		2	2	4	3	3	2	2	4	3	3
Lake Placid		3	3	4	3	3	3	3	4	3	3
Oakbrook		5	5	5	3	3	5	5	5	3	2
Oaks of Kissimmee		5	5	4	4	4	5	5	4	5	5
Rehab of WP		4	3	4	4	3	4	3	4	4	3
Suwannee		4	2	5	4	3	2	2	4	3	3
Windsor		2	2	3	3	3	2	2	3	3	2
BOLD AND GREEN = IMPROVEMENT BOLD / ITALIC / RED= DOWNTURN BOLD / UNDERLINE / YELLOW HIGHLIGHT = DOWNTURN AND IMPROVEMENT											

5 Star Ratings
July, 2019
Trending Overall

7/19/2019

REG	2018												2019							TREND	2019	2018
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July		AVG	AVG
1. Mississippi Region	Boyington	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	3	3	3	Same	2.33	2.00
	Dixie	5	5	5	5	5	4	4	4	4	4	4	3	3	3	4	4	4	4	Same	3.50	4.50
	Greenbough	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00	4.00
	Lakeside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	1	1	1	Same	3.50	5.00
	Ocean Springs	4	4	4	4	4	4	4	4	4	4	4	3	3	3	3	3	3	3	Same	3.00	4.00
	PineView	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	2	2	2	Same	4.00	5.00
	Shelby	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	5	EXCELLENT	4.50	4.00
	Singing River	3	3	3	3	3	3	3	3	2	2	2	3	3	3	1	1	1	1	Same	2.00	2.75
																		2.88	2.88	REGION 1	3.35	3.91
2. Eastern Region	Boynton	5	4	4	5	5	5	5	5	5	5	5	5	5	5	4	4	4	4	Same	4.50	4.83
	Coastal Health	4	4	4	4	4	4	4	4	5	5	5	5	5	5	4	4	5	4	MONITOR	4.67	4.25
	Debary	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	4	Same	4.50	5.00
	Flagler	4	4	4	4	4	4	4	4	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	4.25
	Longwood	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00	4.50
	Margate	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Parkside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Royal	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	3	3	4	Improved	4.00	5.00
	Salerno	4	4	4	5	5	5	5	5	4	4	4	4	4	4	5	5	5	5	EXCELLENT	4.50	4.50
	Seaside	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	Same	4.67	4.92
																		4.09	4.09	REGION 2	4.35	4.64
3. Panhandle Region	Arcadia	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Bay Breeze	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	3	Same	3.83	4.00
	Bayside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Brynwood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Chipola	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	GlenCove	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Grand Blvd	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Olive Branch																			EXCELLENT	5.00	
	Panama City	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	RiverChase	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Rosewood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Silvercrest	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	4	Same	4.50	5.00
	Specialty	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
																		4.77	4.77	REGION 3	4.87	4.92
4. Western Region	Glen Oaks	4	4	4	4	4	4	4	4	5	4	4	5	5	5	3	3	3	4	Improved	4.00	4.08
	Heritage	4	4	4	4	4	5	5	5	4	4	4	4	4	4	2	2	2	4	Improved	3.00	4.25
	Lake Eustis	4	4	4	3	3	3	3	3	4	4	4	4	4	4	2	2	2	2	Same	3.00	3.50
	Lake Placid	5	5	5	5	5	5	4	4	4	4	4	4	4	4	3	3	3	3	Same	3.50	4.50
	Oakbrook	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Oaks of Kissimm	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	EXCELLENT	5.00	5.00
	Rehab of WP	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	Same	4.00	4.00
	Suwannee	2	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	4	Improved	3.00	3.83
	Windsor	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	2	2	2	Same	3.67	5.00
																		3.11	3.67	REGION 4	3.80	4.35

																				COMPANY	4.20	4.51	
2018												2019											
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July	TREND			
Quality = 5	24	24	24	26	26	26	24	24	24	25	24	24	25	25	25	20	18	19	18	MONITOR			
Quality = 4	14	14	14	11	11	11	13	13	13	13	14	14	10	10	10	10	10	8	13	Improved			
Quality = 3	1	2	2	2	2	2	2	2	2	0	0	0	4	4	4	5	5	6	4	MONITOR			
Quality = 2	2	1	1	1	1	1	1	1	1	2	2	2	1	1	1	4	5	5	3	MONITOR			
Quality = 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	3	3	Same			
Company Avg	4.46	4.49	4.49	4.55	4.55	4.55	4.50	4.50	4.50	4.53	4.50	4.50	4.48	4.48	4.48	4.02	3.85	3.85	3.98	Improved			

5 Star Ratings
July, 2019
Trending Overall

7/19/2019

REG	Center Name	018 Ja	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	019 Ja	Feb	Mar	Apr	May	June	July	Ave/Region
Region 1	Boyington	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	3	3	3	2.88
	Dixie	5	5	5	5	5	5	4	4	4	4	4	4	3	3	3	4	4	4	4	
	Greenbough	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	
	Lakeside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	1	1	1	
	Ocean Springs	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	3	3	3	3	
	PineView	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	2	2	2	
	Shelby	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	5	
Region 2	Singing River	3	3	3	3	3	3	3	3	3	2	2	2	3	3	3	1	1	1	1	4.00
	Boynton	5	4	4	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	4	
	Margate	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Oakbrook	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Royal	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	3	3	4	
	Salerno	4	4	4	5	5	5	5	5	5	4	4	4	4	4	4	5	5	5	5	
Region 3	Wave Crest	4	3	3	4	4	4	4	4	4	4	4	4	3	3	3	1	1	1	1	4.57
	Arcadia	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Bay Breeze	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	3	
	Bayside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Olive Branch																5	5	5	5	
	Rosewood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Silvercrest	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	4	
Region 4	Specialty	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4.00
	Coastal Health	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	4	4	5	4	
	Debary	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	4	
	Flagler	4	4	4	4	4	4	4	4	4	5	5	5	5	5	5	5	5	5	5	
	Longwood	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	4	4	4	4	
	Parkside	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Seaside	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	
Region 5	Windsor	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	2	2	2	3.67
	Glen Oaks	4	4	4	4	4	4	4	4	4	5	4	4	5	5	5	3	3	3	4	
	Heritage	4	4	4	4	4	4	5	5	5	4	4	4	4	4	4	2	2	2	4	
	Lake Eustis	4	4	4	3	3	3	3	3	3	4	4	4	4	4	4	2	2	2	2	
	Lake Placid	5	5	5	5	5	5	4	4	4	4	4	4	4	4	4	3	3	3	3	
	Oaks of Kissimmee	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Region 6	Rehab of WP	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4.86
	Brynwood	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Chipola	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	GlenCove	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Grand Blvd	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	Panama City	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
	RiverChase	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	
Region 7	Suwannee	2	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	4	

	2018												2019							
	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July	
Quality = 5	24	24	24	26	26	26	24	24	24	25	24	24	25	25	25	20	18	19	18	
Quality = 4	14	14	14	11	11	11	13	13	13	13	14	14	10	10	10	10	10	8	13	
Quality = 3	1	2	2	2	2	2	2	2	2	0	0	0	4	4	4	5	5	6	4	
Quality = 2	2	1	1	1	1	1	1	1	1	2	2	2	1	1	1	4	5	5	3	
Quality = 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	3	3	
Company Avg	4.46	4.49	4.49	4.55	4.55	4.55	4.50	4.50	4.50	4.53	4.50	4.50	4.48	4.48	4.48	4.02	3.85	3.85	3.98	

7/19/2019

4.17	4.51
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	2019																		
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	July
Quality = 5	24	24	24	26	26	26	24	24	24	25	24	24	25	25	25	20	18	19	18
Quality = 4	14	14	13	11	11	11	13	13	13	13	14	14	10	10	10	10	10	8	13
Quality = 3	1	2	2	2	2	2	2	2	2	0	0	0	4	4	4	5	5	6	4
Quality = 2	2	1	1	1	1	1	1	1	1	2	2	2	1	1	1	4	5	5	3
Quality = 1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	3	3	3
Company Avg	4.46	4.49	4.50	4.55	4.55	4.55	4.50	4.50	4.50	4.53	4.50	4.50	4.48	4.48	4.48	4.02	3.85	3.85	3.98

5 Star Ratings
July, 2019
Trending Overall

7/19/2019

High to Low Name	Center	July 2019 Overall	Health Inspection	Quality Measures	Staffing	RN Staffing	Totals
Bayside		5	5	5	5	5	25
Grand Blvd		5	4	5	5	5	24
Margate		5	3	5	5	5	23
Olive Branch		5	4	4	5	5	23
Arcadia		5	4	5	4	4	22
Brynwood		5	4	5	4	4	22
Chipola		5	5	4	4	4	22
Riverchase		5	5	5	4	3	22
Rosewood		5	4	5	4	4	22
Specialty		5	4	5	4	4	22
Oaks of Kissimmee		5	5	4	4	4	22
Parkside		5	5	4	4	3	21
Oakbrook		5	5	5	3	3	21
Dixie		4	4	4	4	4	20
Coastal		4	4	4	4	4	20
Flagler		5	4	5	3	3	20
Salerno		5	4	5	3	3	20
Shelby		5	5	2	3	4	19
Boynton		4	2	5	4	4	19
Royal		4	3	4	4	4	19
Seaside		4	4	4	4	3	19
Glen Oaks		4	3	4	4	4	19
Heritage		4	2	5	4	4	19
Debary		4	3	5	3	3	18
Longwood		4	4	4	3	3	18
Rehab of WP		4	3	4	4	3	18
Suwannee		4	2	5	4	3	18
Silvercrest		4	4	2	4	3	17
Greenbough		4	4	2	3	3	16
Bay Breeze		3	2	3	4	4	16
Lake Placid		3	3	4	3	3	16
Boyington		3	2	2	4	4	15
Panama City		5	5	5	N/A	N/A	15
Ocean Springs		3	3	2	3	3	14
Pineview		2	1	5	3	3	14
Glencove		5	4	5	N/A	N/A	14
Lake Eustis		2	2	4	3	3	14
Windsor		2	2	3	3	3	13
Lakeside		1	1	2	3	3	10
Wave Crest		1	1	2	3	3	10
Singing River		1	1	2	2	2	8

5 Star Ratings
July, 2019
Trending Overall

7/19/2019

[illegible]