



Celeste Ethington &lt;celeste@healthcaresuccess.com&gt;

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**Fwd: HS | Huron Women's Wellness Center Site Down issue resolves/payment needed**3 messages

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**Barbara Weeks** <barbara@healthcaresuccess.com>  
To: Celeste Ethington <celeste@healthcaresuccess.com>  
Cc: Brian Garcia <brian@healthcaresuccess.com>

Fri, Jan 21, 2022 at 9:43 AM

Celeste - would you please create a BC task for Brian?

Thanks,

Barbara Weeks  
Director of Project Management  
Healthcare Success

----- Forwarded message -----

From: **Jeff Mancino** <jmancino@healthcaresuccess.com>  
Date: Fri, Jan 21, 2022 at 9:41 AM  
Subject: Fwd: HS | Huron Women's Wellness Center Site Down issue resolves/payment needed  
To: Catherine Conrad-Saydah <cconrad-saydah@healthcaresuccess.com>, Barbara Weeks <barbara@healthcaresuccess.com>, Stewart Gandolf <stewartg@healthcaresuccess.com>

FYI

Jeff R. Mancino  
Chief Financial Officer  
Healthcare Success, LLC  
Direct Line: (949) 491-1798



----- Forwarded message -----

From: **Elisa Negrete** <elisa@healthcaresuccess.com>  
Date: Fri, Jan 21, 2022 at 9:39 AM  
Subject: Re: HS | Huron Women's Wellness Center Site Down issue resolves/payment needed  
To: Jeff Mancino <jmancino@healthcaresuccess.com>  
Cc: Brian Garcia <brian@healthcaresuccess.com>

Good morning,

We received the check from Huron to cover hosting services from July 2021-Feb 2022.

Brain please make sure their website is transferred by the end of February.

Thank you and Have a great day!

Elisa C. Negrete  
Senior Accountant  
Healthcare Success, LLC  
phone: (800) 656-0907 ext. 087  
fax: (800) 656-0907  
[elisa@healthcaresuccess.com](mailto:elisa@healthcaresuccess.com)



On Thu, Jan 6, 2022 at 11:08 AM Jeff Mancino <[jmancino@healthcaresuccess.com](mailto:jmancino@healthcaresuccess.com)> wrote:  
Brian,

Just an FYI, Huron will be transferring their site to another hosting provider at the end of February. Kim Rieger has agreed to pay us current (July 2021-January 2022) and we will invoice them for February at the end of January.

I am providing Kim with your contact information in order to assist them with the transfer at the end of February.

Thanks

Jeff R. Mancino  
Chief Financial Officer  
Healthcare Success, LLC  
Direct Line: (949) 491-1798



----- Forwarded message -----

From: **Rieger, Kim** <[krieger@huronregional.org](mailto:krieger@huronregional.org)>  
Date: Thu, Jan 6, 2022 at 11:00 AM  
Subject: RE: HS | Huron Women's Wellness Center Site Down issue resolves/payment needed  
To: Jeff Mancino <[jmancino@healthcaresuccess.com](mailto:jmancino@healthcaresuccess.com)>  
Cc: Elisa Negrete <[elisa@healthcaresuccess.com](mailto:elisa@healthcaresuccess.com)>, Fechner Nikki <[nfechner@huronregional.org](mailto:nfechner@huronregional.org)>

Consider approved, thank you! Elisa-can you please send an updated invoice? Who should we work with on the other items?

Thank you,

Kim

## Kim Rieger

Huron Regional Medical Center

VP-Marketing & Communications

172 Fourth Street SE

Huron, SD 57350

Direct Line: 605-353-6573

Fax: 605-353-7391

[www.huronregional.org](http://www.huronregional.org)

[krieger@huronregional.org](mailto:krieger@huronregional.org)

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**From:** Jeff Mancino <[jmancino@healthcaresuccess.com](mailto:jmancino@healthcaresuccess.com)>

**Sent:** Thursday, January 6, 2022 12:56 PM

**To:** Rieger, Kim <[krieger@huronregional.org](mailto:krieger@huronregional.org)>

**Cc:** Elisa Negrete <[elisa@healthcaresuccess.com](mailto:elisa@healthcaresuccess.com)>; Fechner Nikki <[nfechner@huronregional.org](mailto:nfechner@huronregional.org)>

**Subject:** Re: HS | Huron Women's Wellness Center Site Down issue resolves/payment needed

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Kim,

We can provide you with service for February at the same rate and we can use your email as an addendum to both the February monthly charge and your request to cancel the hosting service effective at the end of February. But please approve the payment covering the period of July-January.

Thank you.

Jeff R. Mancino

Chief Financial Officer

Healthcare Success, LLC

Direct Line: (949) 491-1798



On Thu, Jan 6, 2022 at 10:52 AM Rieger, Kim <[krieger@huronregional.org](mailto:krieger@huronregional.org)> wrote:

Thanks for the quick response in getting the site back up and running.

We recently just realized we hadn't been invoiced either as we are in the midst of moving the Women's Wellness Center providers into our HRMC Physicians Clinic, so we would like to take the site down as of February 9. We can plan to redirect the url to the OB/Gyn info section on our Physicians Clinic site, but would like help in archiving the information from the site. We also would like to discontinue the hosting agreement. Would you prefer to update this invoice through February and then we'll just cut one check?

On a related note, we will be taking down the Women's Wellness Center Facebook page and may need assistance from your team as you set this up for us.

I appreciate the help!

Thank you,

Kim

**Kim Rieger**

Huron Regional Medical Center

VP-Marketing & Communications

[172 Fourth Street SE](#)

[Huron, SD 57350](#)

Direct Line: 605-353-6573

Fax: 605-353-7391

[www.huronregional.org](http://www.huronregional.org)

[krieger@huronregional.org](mailto:krieger@huronregional.org)

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**From:** Elisa Negrete <[elisa@healthcaresuccess.com](mailto:elisa@healthcaresuccess.com)>  
**Sent:** Thursday, January 6, 2022 12:39 PM  
**To:** Fechner Nikki <[nfechner@huronregional.org](mailto:nfechner@huronregional.org)>; Rieger, Kim <[krieger@huronregional.org](mailto:krieger@huronregional.org)>  
**Cc:** Jeff Mancino <[jmancino@healthcaresuccess.com](mailto:jmancino@healthcaresuccess.com)>  
**Subject:** Re: HS | Huron Women's Wellness Center Site Down issue resolves/payment needed

\*\*\*This message came from outside. Please exercise caution when replying or opening attachments.\*\*\*

Good morning,

Attached is the invoice for website hosting services for the months of July-December. Upon confirmation of payment, we will provide an updated MSA for month-to-month website hosting services for your review and signature.

Please let me know if you have any questions.

Thank you and Have a great day!

Elisa C. Negrete

Senior Accountant

Healthcare Success, LLC

phone: (800) 656-0907 ext. 087

fax: (800) 656-0907

[elisa@healthcaresuccess.com](mailto:elisa@healthcaresuccess.com)



----- Forwarded message -----

From: **Catherine Conrad-Saydah** <[cconrad-saydah@healthcaresuccess.com](mailto:cconrad-saydah@healthcaresuccess.com)>

Date: Wed, Jan 5, 2022 at 1:17 PM

Subject: Re: HS | Huron Women's Wellness Center Site Down issue resolves/payment needed

To: Fechner Nikki <[nfechner@huronregional.org](mailto:nfechner@huronregional.org)>

Cc: Rieger, Kim <[krieger@huronregional.org](mailto:krieger@huronregional.org)>, Aurora Olivas <[aurora@healthcaresuccess.com](mailto:aurora@healthcaresuccess.com)>

Hi Nikki,

Andrew is no longer with Healthcare Success. Going forward, Aurora Olivas, cced on this email will be your contact for web hosting questions -- you'll be in great hands with her! And please feel free to reach out to me with any other questions or concerns.

I have looked into the below issue and our dev team resolved the technical error that caused the website to be down. If you refresh your browser and/or clear your cache you should see all resolved.

However, in digging into this I also see that there is an unsigned MSA from June and therefore we have not invoiced you for the website since July, so the site has been up and running with no payment for July - January. The accounting department is preparing an invoice for the months of July-January so that you can be current and ensure that your website continues to be hosted.

Finally, I will resend the MSA for your signature so that we can make sure we are completely current with all paperwork.

Please let me know if you have any questions.

Regards,

Catherine

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Catherine Conrad-Saydah

Director of Client Services

Healthcare Success

[cconrad-saydah@healthcaresuccess.com](mailto:cconrad-saydah@healthcaresuccess.com)

310.953.7866 (m)

[HealthcareSuccess.com](https://HealthcareSuccess.com)



On Wed, Jan 5, 2022 at 9:27 AM Fechner Nikki <[nfechner@huronregional.org](mailto:nfechner@huronregional.org)> wrote:

Good Morning!

We were just notified that the [www.huronobgyn.org](http://www.huronobgyn.org) site is down. The home page comes up – but if you try to navigate you get the error below. Can you let me know what's happening? Thanks!

There has been a critical error on this website.

[Learn more about troubleshooting WordPress.](#)

**Nikki Fechner**

Marketing & Communications Specialist

**Huron Regional Medical Center**

Direct Line: 605-353-6572

[nfechner@huronregional.org](mailto:nfechner@huronregional.org) | [www.huronregional.org](http://www.huronregional.org)

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**Celeste Ethington** <celeste@healthcaresuccess.com>  
To: Barbara Weeks <barbara@healthcaresuccess.com>  
Cc: Brian Garcia <brian@healthcaresuccess.com>

Fri, Jan 21, 2022 at 11:46 AM

Hi Barbara,

Created! <https://3.basecamp.com/3563113/buckets/6092634/todos/4555990560>

[Quoted text hidden]

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Celeste Ethington  
Project Manager  
Healthcare Success  
[Celeste@healthcaresuccess.com](mailto:Celeste@healthcaresuccess.com)



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**Barbara Weeks** <barbara@healthcaresuccess.com>  
To: Celeste Ethington <celeste@healthcaresuccess.com>  
Cc: Brian Garcia <brian@healthcaresuccess.com>

Fri, Jan 21, 2022 at 12:41 PM

Thanks Celeste.

Barbara Weeks  
Director of Project Management  
Healthcare Success

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